

Leveraging your existing Enterprise Asset Management (EAM) to support your organizations Covid-19 Pandemic response.

There are those who have been able to move most of their workforce to remote (Work from Home) locations, which presents its own set of challenges for Asset Managers. However, there is a large group of organizations that due to their industries have not been able to significantly reduce their “onsite” staff. The good news is as this pandemic has dragged on several tips and tricks have been shared around the industry.

This is by no means a comprehensive list and would like to use this as a catalyst to put gather more ideas that your companies have been using to get additional value out of these systems.

Mapping

Use to graphically manage affected areas and use to show population densities to help prioritize/schedule cleaning and sanitizing. This may also provide value for configuring areas for when folks do come back to work as it will likely be phased.

Work Orders

Most companies are already using work orders to manage Covid-19 related activities for the Facilities team, but have had to adapt on the fly, as this is not just a brief change, make sure you are taking a strategic look at your needs and use the functionality built into your WO system already for example, Templates or “Job Plans” that allow you to make standardized Work Orders, that contain needed tasks and supplies, as well as safety and other precautionary items brought about by the pandemic. You can also use Routes functionality to make sure critical areas are not overlooked.

Unique Asset Management

As the Pandemic evolves there may be some assets that are unique in their calibration, certification, monitoring, etc. needs. These can be scheduled, executed, and tracked in an existing system.

Increase use of Meters and Remote Monitoring

Newer equipment has built in abilities to “speak” to EAM systems directly or using a conduit. Remote sensors are coming down in price dramatically and now may be a good time to incorporate them into your system.

MRO Support

If your system is already tied to or is the system of record for inventory management then you can add supplies, tools, personal protective equipment etc., and manage them as you would any other item. There is no need to manage this in a separate system, or worse, not manage it proactively.

Compliance and Legal

As we get back to the “New Normal” you can imagine there will be new requirements from federal , state and even local authorities, insurance companies, our internal Risk management departments that will generate new reporting and documentation duties. Utilize existing functionality whenever possible.

Reporting and KPIs

As with the above, the performance indicators used to track our performance will be scrutinized by several different departments, some of whom may not know Facilities or Asset Management departments even existed in a pre-Covid-19 world.

Conclusion

The pandemic is creating new requirements, do not forget your existing tools, and make sure you are taking a strategic look at your needs and use the functionality built into your system. If your system is unable to do some of this work, it may be a good business case to improve or upgrade your system.

To reiterate this is by no means a comprehensive list and would like to use this as a catalyst to put gather more ideas that your companies have been using to get additional value out of these systems.

The Pandemic has made all our lives more difficult, let's make sure we are doing what we can to try to make it more manageable, and try to view the challenges strategically so we can actually find some good in this.