ISSA SHOW NORTH AMERICA 2021
NOVEMBER 15 - 18 | LAS VEGAS, NV
LAS VEGAS CONVENTION CENTER

IFMA™
International Facility Management Association

Operational Agility in the Current Marketplace

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Live Event – Las Vegas

Today's Panel

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About IFMA

Founded in 1980, we are **the world's largest and most widely recognized association for facility management professionals**, supporting over 20,000 members in more than 100 countries.

Our Vision

Lead the future of the built environment to **make the world a better place.**

Our Mission

We advance our collective knowledge, value and growth for Facility Management professionals to perform at the highest level.

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About ESC Federal

The idea behind ESCFederal is profound yet simple: deliver world-class building operations, facility maintenance, and janitorial services by providing clients with state-of-the-art equipment and expertly trained, highly motivated employees. The result – over 50 years of experience serving customers coast-to-coast.

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Agenda

1. Introductions
2. About IFMA
3. About ESCFederal
4. What is Agility?
5. Agility Inhibitors
6. Agile Fundamentals
7. Some Thoughts From The Team
8. Open Discussion

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What is agility?
Why is it more important than ever?

Thinking outside of the box!

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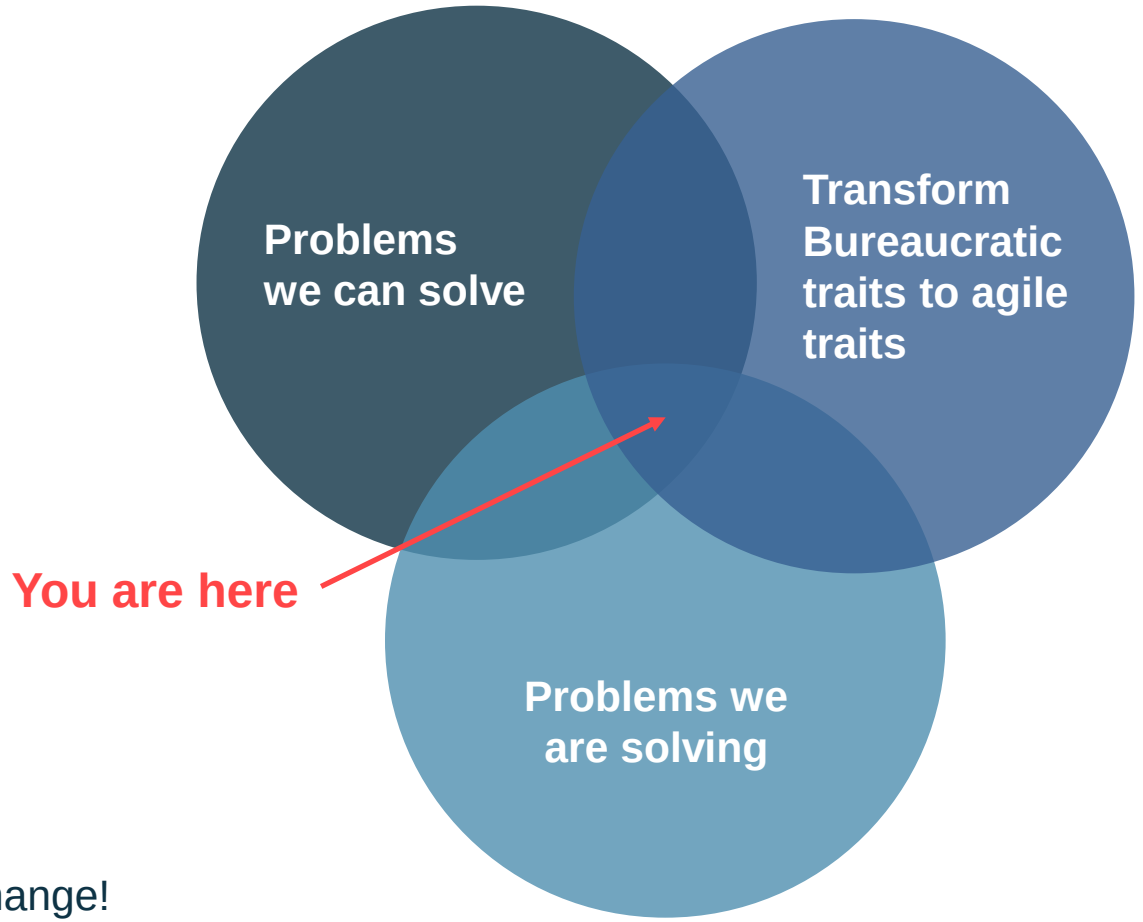
Agile Inhibitors

The Four Biggest Inhibitors of AGILITY:

1. Processes & Regulations
   - ✓ Bureaucracy Internal & External
2. Systems and IT
   - ✓ Cemented in Processes and bureaucracy
3. Organization
   - ✓ Internal Silos and Mandates
4. Culture
   - ✓ This is how we do it around here, we should fight change!



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Agile Fundamentals

1. Satisfy Customers Through Early & Continuous Delivery
2. Welcome Changing Requirements Even Late in the Game
3. Deliver Value Frequently
4. Break the Silos of Your Team Dynamics
5. Build Projects Around Motivated Individuals
6. The Most Effective Way of Communication is Face-to-face
7. Working Teams Goals are the Primary Measure of Progress

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Agile Fundamentals

8. Maintain a Sustainable Working Pace
9. Continuous Excellence Enhances Agility
10. Simplicity is Essential
11. Self-organizing Teams Generate Most Value
12. Regularly Reflect and Adjust Your Way of Work to Boost Effectiveness

Think outside of the BOX - EVERY DAY!

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Some thoughts from the team

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Let's Discuss

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