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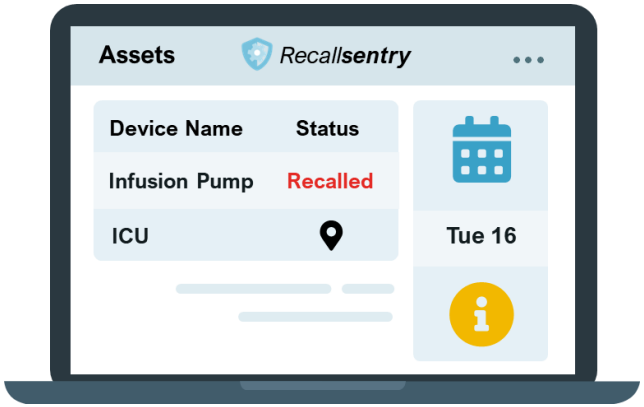
For Recall Management



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Meet Equiptrack

Targeted recall management for reduced costs and improved ROI

141k+
recall entries

6000+
equipment models

12+
skilled developers

15+
years of medical equipment sourcing and consulting

25+
years in Quality Systems Development and Regulatory

15+
years in healthcare equipment management

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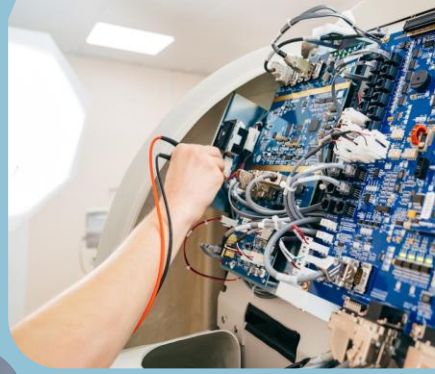
Industries

Domain expertise:

- ISO 9001, ISO 14000, OHSAS 18001
- Six Sigma Black Belt
- Quality Management
- Medical Equipment Sourcing
- Business Process Improvement
- Healthcare Industry Equipment Consulting
- Equipment Maintenance



International Organization for Standardization
ISO
9001:2015

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Associations

We're proud to be a part of and support the following industry associations.

AAMI

Association for the Advancement of Medical Instrumentation

AAMI leads global collaboration in the development, management, and use of safe and effective health technology.

ASHE

Optimizing health care facilities

ASHE is the largest association dedicated to optimizing the health care built environment.

HIMSS

Healthcare Information and Management Systems Society

HIMSS is a global advisor & leader supporting the transformation of the health ecosystem.

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Current landscape

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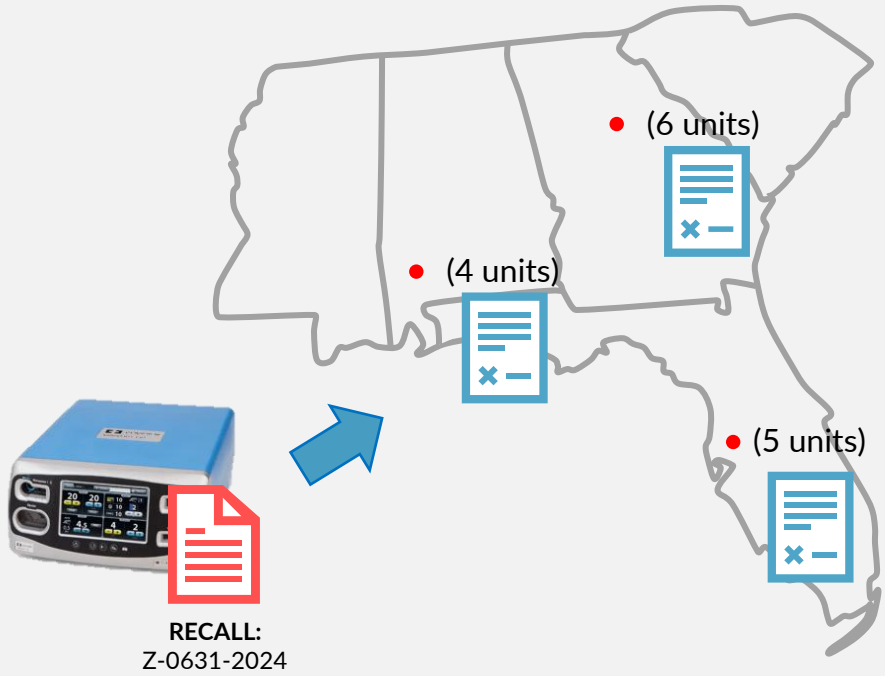
Example

- Recall: Z-0631-2024
- Covidien Valleylab FT10 Electrosurgical Units.
- For **all systems** running software v4.0.1, 4.0.2, 4.0.3, update software to newly released software v4.0.4.
- **Qty in Commerce** = 47,901 units



Organization has 15 units related to this single recall across 3 locations.

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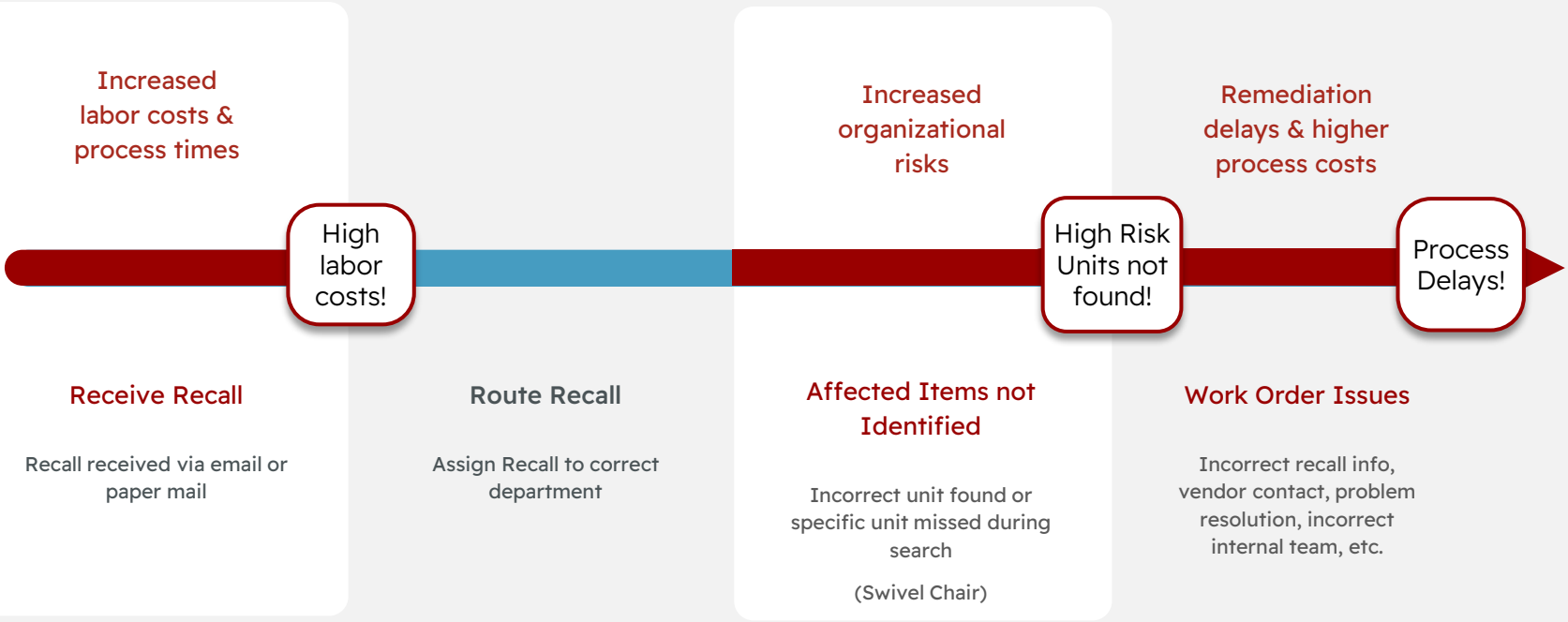
Workflow before *Equiptrack*®



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Workflow after *Equiptrack*®

Receive Recall

Recall event received via daily update

(Equipment automatched to newly published recalls)

Route Recall

Assign matched equipment to correct department

Remediation Team Assigned

Technicians and other departments are deployed to remediate recall with correct information

Successful Recall Work Order Completion

One platform used to coordinate, track and complete recalls and improve internal KPIs

Streamlined intake process and reduced errors

Management in-the-loop

Successful Team deployment

Streamlined Remediation process and lower costs

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Equiptrack Recall Management Solution

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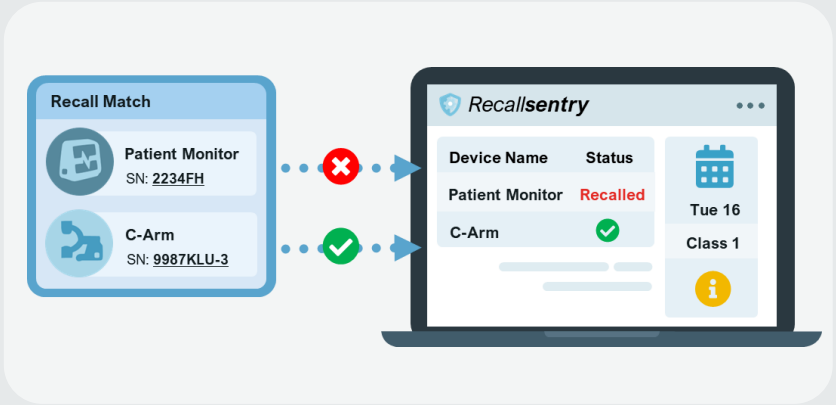
Recallsentry

Targeted, **detailed**, **daily** recall data by Serial Number streamlines equipment management and lowers costs. Leverage existing **ServiceNow** business processes with your Teams.



Reduce your labor costs by approx. 80% and improve the integrity of your equipment with Equiptrack and Recallsentry.

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Supported Assets and Industries

General Asset Categories

- Refrigeration
- Medical Devices and Consumables
- Control Systems
- HVAC
- Lighting
- Plumbing and Electrical

Industries

- Facilities Management
- Cybersecurity
- Pharma & Life Sciences
- Healthcare

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Systems and Data Sources

Regulatory and Governing Agencies

- FDA U.S. Food & Drug Administration
- Consumer Product Safety Commission
- ACCESS GUDID — IDENTIFY YOUR MEDICAL DEVICE

Support and Platforms

- amazon web services
- servicenow
- nuvolo

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Demo

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Benefits of detailed Recall Information

- ✓ **Accelerates Asset-Level Matching** – Quickly identifies impacted equipment using specific model, lot, or UDI details.
- ✓ **Reduces Labor Costs** – Minimizes manual research by delivering matched units and their associated problem information into Work Orders.
- ✓ **Supports Proactive Risk Mitigation** – Enables faster decision-making to isolate affected assets before incidents occur.
- ✓ **Enhances Team Coordination** – Detailed data enables precise task assignment across clinical, biomed, and supply chain teams.

Equiptrack®

How we work with you

We'll partner with your team to assess current workflows, integrate with existing equipment management processes, and deliver a tailored recall management solution—supported every step of the way.

- ✓ Customized approach
- ✓ Fast implementation time
- ✓ Team training support

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Streamline recall management by leveraging detailed Recall Information

Centralize and automate recall data across your facilities, ensuring product alerts, asset matches, and remediation actions flow seamlessly—so your team **acts faster**, with **fewer errors** and **no redundant data entry.**

Improve recall management processes by

40%

Reduce labor costs by up to

70%

Equiptrack®

Your recall management partner

Equiptrack is your dedicated, hands-on recall management partner from initial setup to daily ongoing support.

- ✓ 12+ engineers
- ✓ 15+ years of medical equipment and consumable quality management experience
- ✓ Expertise in the Medical Device industry

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Contact us

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Appendix

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Save time and reduce errors - automate your Recall Management process

Automate your Recall Management system with **serial number level** equipment identification and **targeted Work Orders.** Equiptrack transforms how health systems **detect**, **assess**, and **act** on product recalls—reducing risk, saving money, and ensuring compliance.

Improve business operations processes by

40%

Reduce resource costs by

30%

Common challenges

1. **Recall sources** do not have correct data structures to enable identification of specific equipment or consumables. This wastes time and effort while increasing the risk of errors and inconsistencies. How do I get the detailed recall data into my system to address the issues?
2. **Data not analyzed and separated** (Make, Model, SN) for matching with existing Assets which makes it difficult to match specific equipment assets. Teams need to manually search and compare recall information with current asset lists with naming inconsistencies.
3. **Increased labor costs** because teams are spending more time managing complex and unclear recalls rather than doing their actual job.

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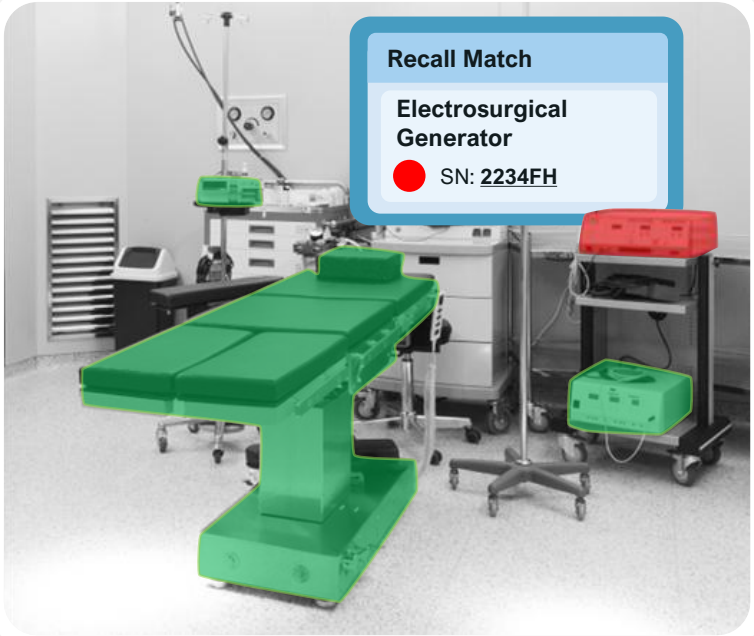
Asset-Level Recall Matching

1. Daily FDA recall data matched with your existing equipment.
2. Detailed information delivered to specific equipment Work Orders.
3. Improve operational efficiency and manage recall issues all in one place.

Quickly identify impacted equipment using **specific** Model, Lot, Serial Number or UDI details to **save** labor hours and **improve** ROI.



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Multi-Product Recalls to Work Orders

Recallsentry converts multi-product Recalls with separate Product Codes, Lot codes and Reference numbers into individual recall entries.

RECALL : Z-0665-2024

OEM: Baxter Healthcare

PRODUCT: Peri-Guard Repair Patch

PRODUCT CODES:

a) PC1016NBIO: 10X16CMUS, UDI/DI 85412530604

b) PC1225NBIO: 12X25CMUS, UDI/DI 85412530628

c) PC0404NBIO: 4X4CMUS, UDI/DI 85412530529

ALL SERIAL NUMBERS

1. Baxter, Peri-Guard Repair Patch , **PC1016NBIO**: 10X16CMUS, UDI/DI **85412530604**
2. Baxter, Peri-Guard Repair Patch , **PC1225NBIO**: 12X25CMUS, UDI/DI **85412530628**
3. Baxter, Peri-Guard Repair Patch , **PC0404NBIO**: 4X4CMUS, UDI/DI **85412530529**